

WE DO THE
HARD WORK -
YOU CAN RELAX



WE ENSURE THAT EVERYTHING RUNS SMOOTHLY

Even the most modern car park management system is ultimately measured by how reliably it works. That is why our experts will provide guidance long after you have commissioned your system. Our philosophy is to be at your side throughout the life cycle, and to respond quickly and straight-forwardly. In short: we offer you the assurance things are running smoothly.



/ Global network of highly qualified service technicians

/ Central second level support

/ Fast standby service and problem-solving

/ Worldwide standardised service IT system



WE ARE THE ALL-ROUND SPECIALISTS

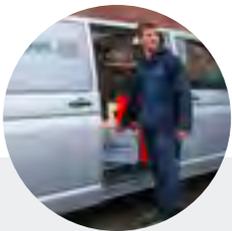


Starting first-class

By offering you turnkey, individual system installation, we make sure that you reap the full benefit of your entervo solution in good time.
Page 6



/ Installation



Knowing what needs to be done

Our service technicians offer you fast, reliable and flexible on-site support. Choose a service package to suit your needs.
Page 7



/ On-site service



Personal and competent support

Highly qualified service experts are available to you in the shortest possible time, offering you the greatest possible personal expertise and competent care.
Page 8



/ Help desk



Everything under control

The fast and reliable supply of spare parts increases the optimum availability of your parking system.
Page 9



/ Spare parts

All-rounder and specialist in one? Although it may sound unusual at first, this describes our service for your success very aptly: on the one hand, we offer you all services for your entervo system from a single source. On the other hand, as the manufacturer and supplier of your system, we have unique know-how, right down to the tiniest detail.



/ IT operations

Always maintaining an overview

Our IT specialists ensure the high availability of your parking system - from the monitoring to the complete operation of the IT infrastructure.
Page 13



/ Training

Competence "to go"

We can assist your employees in using the park system efficiently in their day-to-day work.
Page 12



/ Retrofitting

Modernisation with a vision

We can ensure the fast and uncomplicated modernisation or functional expansion of your existing car parking facility.
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/ Software management

Always up-to-date

Our updates ensure the security and reliability of your entervo system.
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INSTALLATION STARTING FIRST-CLASS

In order for your parking space management system to function perfectly right from the start, we handle the individual turnkey configuration of the field devices and system components. The punctual and professional

commissioning of your entervo system is something we take for granted. We draw on our decades of experience in project management and our in-depth knowledge of our own products. Our expertise in the

areas of installation and commissioning gives you the certainty that your parking system will be ready for use in a very short time and will work reliably - in other words, a simply first-class start.



/ Turnkey installations

/ Decades of experience

/ Fast added value



ON-SITE SERVICE KNOWING WHAT NEEDS TO BE DONE

A total of more than 20,000 Scheidt & Bachmann parking systems are in operation on all continents. This is why a network of qualified service technicians is at your disposal, regardless of the location of your

parking system. Benefit from this close-knit expertise with tailor-made solutions for inspections, on-site repairs and preventive maintenance or service - either as an individual service or service package. Obviously,

you will receive a detailed report for each service, so that you know exactly what work has been done and what needs to be done next.



/ Tight-knit network

/ Customizable service packages

/ Transparent service process



HELP DESK PERSONAL AND COMPETENT SUPPORT

Our help desk is always available and can be relied upon to react quickly. Your concerns - for example questions about system use or the reporting of complex system incidents - will be dealt with in person. Processing will be handled directly

by the responsible employees and will be supported by experts from second-level support, if necessary. Benefit from our remote services. Operational and maintenance processes will be carried out by means of electronic data transmission - quickly

and effectively. The majority of all concerns have already been clarified according to this procedure, reducing downtimes and malfunctions to a minimum.



/ Quick, expert help

/ Troubleshooting and support for user queries

/ Remote-services

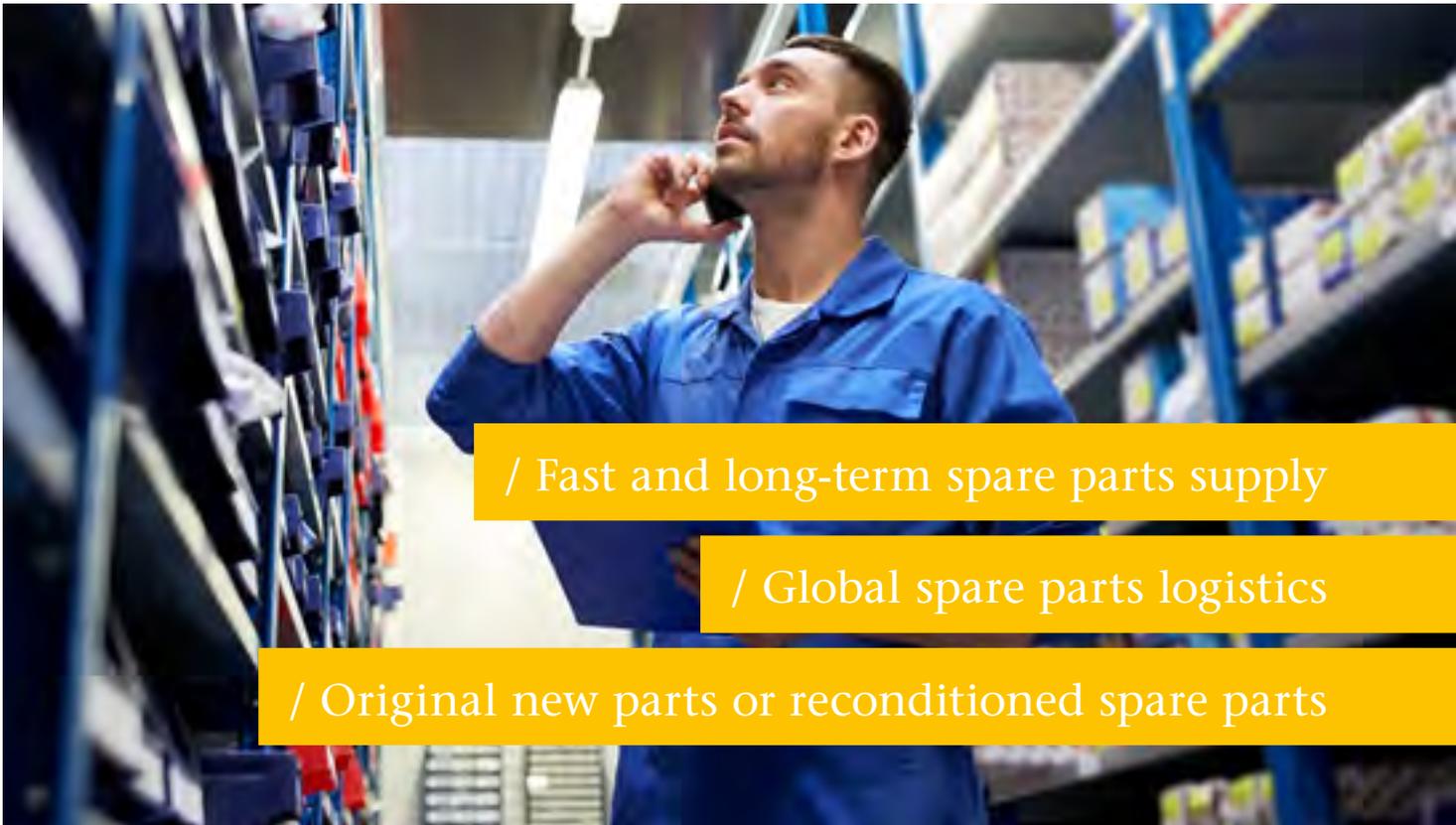


SPARE PARTS EVERYTHING UNDER CONTROL

Spare parts service from Scheidt & Bachmann plays an important role when it comes to the maximum performance and longevity of your system. Our globally well-stocked stores

ensure effective and fast delivery; the long-term availability of spare parts protects your investment. It is up to you to decide how to use our spare parts supply: you can place orders as

required, choose the supply of defined spare parts packages, delivery to your own parts store or assembly by our on-site service - we have everything under control for you.



/ Fast and long-term spare parts supply

/ Global spare parts logistics

/ Original new parts or reconditioned spare parts



SOFTWARE MANAGEMENT ALWAYS UP-TO-DATE

Regular updates are indispensable for a secure and reliable system. Our software developers are constantly working on the further development of your entervo system. Our service

packs include important updates to keep your software up-to-date. In addition, our software service provides additional functions through upgrades to your current software.

Another option is to connect supplementary third-party applications via standard interfaces (Universal Interface). Use our service offerings so your software is always up-to-date.



/ Updates and upgrades

/ Connection of third party systems

/ A secure future through functional extensions

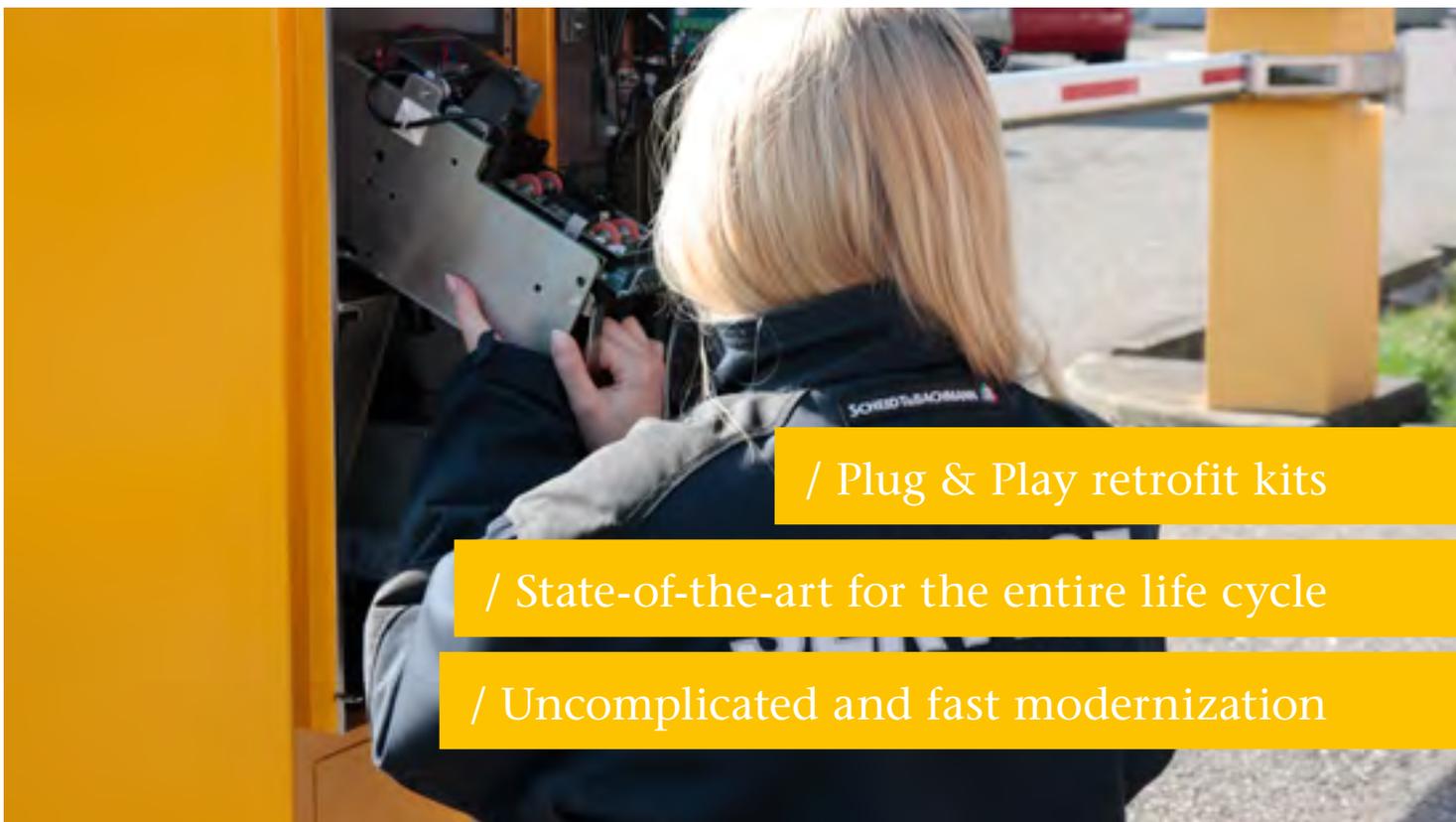


RETROFITTING MODERNISATION WITH A VISION

Our parking systems are designed for long-term operation. In order to maintain the performance of the hardware in a dynamic market environment throughout the entire life cycle, we offer you a wide range

of retrofitting options. Our smart way to modernize your existing parking system pays off in several ways: you can increase functionality and efficiency, your customers will benefit from greater operating comfort and

the system will remain at the cutting edge of technology. In short: our retrofits will allow you to keep up with technical progress in a fast-paced world.



/ Plug & Play retrofit kits

/ State-of-the-art for the entire life cycle

/ Uncomplicated and fast modernization



TRAINING COMPETENCE "TO GO"

The subject of training is very important to Scheidt & Bachmann. We provide the first-hand knowledge that only a manufacturer can offer. The goal is to prepare your staff to deal with your system. In order to be

able to implement what is learned to the best possible effect, our training courses are as practical as possible. Choose the appropriate training course from our modular range. You also decide where training is to take

place - directly at your location or in our in-house training centre. Another way to benefit from our "to go" expertise is through online training, such as interactive webinars or video tutorials.



/ "Fit for business"

/ Interactive online training courses

/ Modular training concept



IT OPERATIONS ALWAYS MAINTAINING AN OVERVIEW

An IT system with high availability forms the backbone of a professional and modern parking system. Our services relieve you of the necessary IT tasks, so that you can concentrate

on your core business. Through preventive system checks and the continuous monitoring of systems and interfaces implement preventive measures before a fault ever occurs

in your system. Our professional IT Operations Management keeps you up-to-date on the status of your systems on the basis of ITIL® standards.



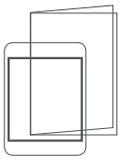
/ Reduction of IT tasks

/ Professionalism through ITIL® standards

/ High degree of availability thanks to preventive measures

YOUR BUSINESS IS OUR WORLD

Further information about our service offerings can be found online on the Scheidt & Bachmann homepage. You can access your mobile device directly using the QR code.



Scan the QR code

The film on the Parking Systems Business Segment covers the full breadth of the solutions and services provided by Scheidt & Bachmann. Discover our products and their use, our areas of expertise, our comprehensive service offers and the innovative focus of Scheidt & Bachmann.



Scan the QR code

Here you will find our worldwide locations: www.scheidt-bachmann.com/global-presence/parking-systems

/ Our service portfolio



Installation



On-site service



Help desk



Spare parts



Software management



Retrofitting



Training



IT operations



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